

Meeting Minutes



Date:	Tuesday 1/05/2018
Time:	6:30pm
Meeting Type:	Membership Committee
WSW Representatives	Mark Jensen, Bradley Milner, Ahmed Habib
Attendees:	Lee McKerracher, Chris Bettiol, Robyn McKenna, Scott Gow, Ernst Myer, Bradford Gorman & Jem Bradford
Location:	WSW Head Office
Minute Taker:	Ahmed Habib

	Item	Discussion	Action
01	WSW Representatives	<ul style="list-style-type: none"> ○ Welcome attendees 	<p>All attendees were welcomed by WSW staff on behalf of JT's absent</p> <p>Went through the agenda</p>
02	PT	<ul style="list-style-type: none"> ○ Active Support ○ Major Sponsor ○ Committee Member's actively liaising with fans on game days 	<p>Police and RBB to integrate and see different perspectives</p> <p>Capo to be from within club</p> <ul style="list-style-type: none"> - It was experienced but was not successful due to different perspective and views <p>Unite once we return to Parramatta so that the club and fans are together</p> <p>Update on departure of NRMA Insurance as major sponsor</p> <p>Members are happy to be</p>

Meeting Minutes



		<ul style="list-style-type: none"> Members Committee helping with our club's community work 	<p>proactive on game days to talk and receive feedback from all members at the membership marquee</p> <p>The committee will have a vote on their choice of Charity where they will play an active part</p>
02	RM	<ul style="list-style-type: none"> ANZ Stadium Members Reserved Seating - GA Ticket purchasers sitting in Reserved Members seating Gold Memberships - clarification on entitlements & possible discounts for family memberships Stickers - offensive stickers including WSW Logo 	<p>ANZ staff telling members to sit anywhere that isn't occupied (stadium issue)</p> <p>Tier 1 match – must sit in your seat</p> <p>Tier 2 & 3 match – Less strict on seating</p> <p>Speak to venue (ANZ) re seating issue and how we can rectify the issue</p> <p>Gold Members should have a chance to upgrade other family Member's at a family price</p> <p>Discount tickets for functions and stadium tours</p> <p>Unless the product is commercialised or selling, nothing can be done from the club</p>

Meeting Minutes



03	LM	<ul style="list-style-type: none"> ○ Committee remit over the future years, what the charter is, and how to contact the member committee ○ Committee members to have input from a member's perspective, into the Club's Strategic Plan 	<p>Profile on each of the committee members for members and fans to see</p> <p>Visibility/proactive to the general public and on game days</p> <p>Grow and enhance to have a strong bond with both sides and get an understanding on the perception from the core audience</p> <p>Hear and understand the general vibe from Members</p> <p>It is not necessary to have an input in the clubs strategic plan. More focus on the members concerns and voice from the wider membership base</p>
04	4. WSW Representative	<ul style="list-style-type: none"> ○ Summary on the 2017/2018 season 	<p>On field unsuccessful</p> <p>Off field success</p> <p>Poor security/policing</p> <p>Bring back the Good Friday /Boxing Day matches</p> <p>Development on the Youth and Women teams</p>

Meeting Minutes



		<ul style="list-style-type: none"> ○ Western Sydney Stadium configuration ○ Group seating forms 	<p>Explain the Westside configuration to Members</p> <p>WST Seating (integrate in Active Area)</p> <p>Red Members getting first priority</p> <p>Explanation on Seating preferences and how the grouping component works.</p> <p>Special condition form (e.g. aisle seat, skin condition, wheel chair access).</p>
05	5. Next Meeting	<ul style="list-style-type: none"> ○ Discuss dates around final meeting/forum 	<p>A fan forum will be scheduled in late June/early July</p> <p>Potential Active support meeting</p>

Meeting closed:	8:40pm
------------------------	--------

Meeting Minutes

