



MEMBERSHIP TERMS & CONDITIONS

SEASON 2019/20

This document has been created by Western Sydney Wanderers FC trading as the Western Sydney A-League Club Pty Ltd ABN 26 156 634 016 of Gate B, Blacktown International Sportspark, 81 Eastern Road, Rooty Hill NSW 2766

INTRODUCTION

The completed membership application and these Terms and Conditions (including any incorporated terms) form a legally binding contract between the person named on the membership and the Western Sydney Wanderers FC ABN 26 156 634 016. By purchasing a membership from the club you agree to the Terms and Conditions of this Agreement.

Western Sydney Wanderers FC (Club) reserves the right to change, amend or update these Terms and Conditions at any time. Any changes will be published on the Club's membership website and will be effective immediately without further notice.

1.0 MEMBERSHIP PURCHASE

- 1.1** Memberships can be applied for and purchased in the following ways:
 - a.** Online at www.wanderland.com.au;
 - b.** By email at memberships@wswanderersfc.com.au;
 - c.** By phone on (02) 8602 6424;
 - d.** By post application form to Locked Bag 3003, Rooty Hill NSW 2766; or
 - e.** On match day or at any Western Sydney Wanderers events.
- 1.2** Memberships purchased with a debit or credit card are subject to automatic renewal roll over each season unless opted out in writing to memberships@wswanderersfc.com.au by the notified deadline. Opt-out requests cannot be taken over the phone. See Section 7 for further details.
- 1.3** The Club will confirm your membership via email within five days of purchase. You are required to provide a valid email address at the time of purchase – this includes those who previously opted-in.
- 1.4** The Club will not:
 - a.** Accept or process any form which is incomplete; or
 - b.** Accept any changes to the form (except change of personal contact details)
- 1.5** The club reserves the right to refuse any membership application at its absolute discretion.
- 1.6** All membership packages are subject to availability.
- 1.7** 2018/19 season members will have a priority access period to renew their membership once club memberships go on sale for the 2019/20 season. Members that do not renew within this period will relinquish their membership seats.

1.8 Please note the following key dates:

- Friday 31st May 2019 - 2018/19 season memberships expire
- Thursday 13th June 2019 - Automatic renewal opt-out period ends at 5:00pm
- Monday 17th June 2019 - Automatic renewals
- General renewals open at 12:00pm
- Friday 28th June 2019 - All membership renewals close at 5:00pm
- Monday 15th July 2019 - Members will have an opportunity to purchase additional seats for family and friends at 12:00pm
- Wednesday 24th July 2019 - Memberships go on sale to the general public at 12:00pm

2.0 TERMS OF MEMBERSHIP

- 2.1** Membership is available on a seasonal basis and is valid from date of purchase, until 31st May following the end of that season. By becoming a member of the Club, you agree to this period of membership.
- 2.2** The Club entitles any person to hold only one (1) membership in their name with the Club.
- 2.3** Each membership card is valid for one (1) entry per home match within the valid regular season at the nominated home stadium according to the membership entitlements listed in Section 3.
- 2.4** Matches where stadium capacity is projected, unreserved members are not guaranteed entry and/or a seat to the match. To avoid disappointment members are strongly advised to arrive early.
- 2.5** Please note your membership does not include entry to any pre-season trials, community, exhibition, FFA Cup, Hyundai A-League Finals Series and/or AFC Champions League matches where the Club is participating.
- 2.6** The Club reserves the right to cancel membership at any time if, in the Club's opinion, a member engages in disruptive behaviour which is deemed prejudicial, or likely to be prejudicial, to the interests or reputation to the game, club, stadium, FFA or any of their sponsors.
- 2.7** It is the responsibility of the purchaser to opt a membership out of automatic renewal if it is purchased as a gift within the time period provided above.

3.0 MEMBERSHIP PACKAGES

3.1 PREMIUM MEMBERSHIP PACKAGES

1880 CLUB

- Reserved seat at all Hyundai A-League home matches played out of Bankwest Stadium, excluding the Finals Series;
- Reserved seat(s) located in the Western Stand at Bankwest Stadium;
- Includes general admission access to stand alone Westfield W-League home matches.

GOLD STAR CLUB

- Reserved seat at all 13 Hyundai A-League home matches played out of Bankwest Stadium excluding the Finals Series;
- Reserved seat(s) located in the Western Stand at Bankwest Stadium;
- Includes general admission access to stand alone Westfield W-League home matches.

3.2 TICKETED MEMBERSHIP PACKAGES

RED RESERVED (CATEGORY A)

- Reserved seat at all Hyundai A-League home matches played out of Bankwest Stadium, excluding the Finals Series;
- Reserved seat(s) located in the most central sections of the Eastern Stand at Bankwest Stadium;
- Includes general admission access to stand alone Westfield W-League home matches.

BLACK RESERVED (CATEGORY B)

- Reserved seat at all Hyundai A-League home matches played at Bankwest Stadium, excluding the Finals Series;
- Reserved seat(s) located in the Eastern Stand at Bankwest Stadium;
- Includes general admission access to stand alone Westfield W-League home matches.

RED & BLACK ACTIVE – SAFE STANDING (CATEGORY C)

- Allocated section at all Hyundai A-League home matches played at Bankwest Stadium, excluding the Finals Series;
- Sections 123, 124 and 125 and are located in the Northern Stand at Bankwest Stadium;
- Sections are safe standing, there are no seats;
- This area is general admission, there is no allocated row or spot;
- Includes general admission access to stand alone Westfield W-League home matches.

RED & BLACK ACTIVE – SEATED (CATEGORY C)

- Allocated section at all Hyundai A-League home matches played at Bankwest Stadium, excluding the Finals Series;
- Sections are 122, 126, 224 or 225 and are located in the Northern Stand at Bankwest Stadium;
- Seating is general admission, there is no allocated row or seat;
- Includes general admission access to stand alone Westfield W-League home matches.

WHITE & BLACK GENERAL ADMISSION (CATEGORY D)

- Allocated a section at all Hyundai A-League home matches played at Bankwest Stadium, excluding the Finals Series;
- Sections located in the Southern and Northern Stands at Bankwest Stadium;
- Seating is general admission, there is no allocated row or seat;
- Includes general admission access to stand alone Westfield W-League home matches.

FAMILY ZONE GENERAL ADMISSION (CATEGORY E)

- Allocated a section at all Hyundai A-League home matches played at Bankwest Stadium excluding the Finals Series;
- Sections located in the Southern Stand at Bankwest Stadium;
- Seating is general admission, there is no allocated row or seat;
- Includes general admission access to stand alone Westfield W-League home matches.

W-LEAGUE GENERAL ADMISSION

- General admission access to stand alone Westfield W-League home matches;
- Includes an allocated section in the Southern Stand at Hyundai A-League/Westfield W-League double header matches played at Bankwest Stadium, excluding the Finals Series;
- Seating is general admission, there is no allocated row or seat;
- Does not include full-access to the Club's Hyundai A-League home matches.

3.3 NON-TICKETED MEMBERSHIP PACKAGES

SUPPORTER MEMBERSHIP

- Includes general admission access to one (1) Hyundai A-League home match designated by the Club in the 2019/20 season, excluding the Finals Series. This match will be confirmed when the Season 2019/20 draw is announced;
- Does not include full-access to the Club's Hyundai A-League home matches;
- Includes general admission access to stand alone Westfield W-League home matches.

OUT OF TOWNER MEMBERSHIP

- Includes general admission access to one (1) Hyundai A-League home match designated by the Club in the 2019/20 season, excluding the Finals Series. This match will be confirmed when the Season 2019/20 draw is announced;
- Does not include full-access to the Club's Hyundai A-League home matches;
- The member must live outside an 80 kilometre radius of Bankwest Stadium;
- Includes general admission access to stand alone Westfield W-League home matches.

3.4 PART SEASON MEMBERSHIP PACKAGES

RED & BLACK 5 MATCH FLEXI MEMBERSHIP

- Allocated a section at any five (5) Hyundai A-League home matches played at Bankwest Stadium, excluding the Finals Series;
- Sections are 122, 126, 224 or 225 and are located in the Northern Stand at Bankwest Stadium;
- Seating is general admission, there is no allocated row or seat;
- This membership does not grant access to the Red & Black Safe Standing areas;
- Includes general admission access to stand alone Westfield W-League home matches.

WHITE & BLACK 5 MATCH FLEXI MEMBERSHIP

- Allocated a section at any five (5) Hyundai A-League home matches played at Bankwest Stadium, excluding the Finals Series;
- Sections located in the South and Northern Stands at Bankwest Stadium;
- Seating is general admission, there is no allocated row or seat;
- Includes general admission access to stand alone Westfield W-League home matches.

WHITE & BLACK 3 MATCH FLEXI MEMBERSHIP

- Allocated a section at any three (3) Hyundai A-League home matches played at Bankwest Stadium, excluding the Finals Series;
- Sections located in the South and Northern Stands at Bankwest Stadium;
- Seating is general admission, there is no allocated row or seat;
- Includes general admission access to stand alone Westfield W-League home matches.

3.5 MEMBERSHIP ADD-ONS

SEASON 2019/20 OFFICIAL NIKE JERSEY:

- Must be purchased in addition to a valid 2019/20 season membership;
- Jersey(s) will be delivered to the address listed on your membership account;
- Changes to jersey sizes can be made from Round 1 onwards by contacting the Membership Services Team by email memberships@wswanderersfc.com.au or by phone (02) 8602 6424.

4.0 MEMBERSHIP CLASSIFICATIONS

- 4.1** It is the responsibility of each member to ensure they are eligible for their membership price type at the time of renewing or purchasing each season. Any member found to be ineligible in their current membership, may have their membership price type changed and the difference in price charged to their account.

4.2 JUNIOR MEMBERS

- To be eligible for a junior membership you must be under 16 years of age as of Monday 17 June 2019. A date of birth must be provided when purchasing a junior membership. Children under the age of four as of Monday 17 June 2019 are admitted free of charge when not taking up a seat.

4.3 CONCESSION MEMBERS

- To be eligible for a concession membership the applicant must have a current form of identification as listed below:
 - Pensioner – Aged, TPI (valid ID cards including seniors cards); or
 - Student – Full time tertiary and secondary school students (valid ID required).
- Members that apply for a concession membership must provide a copy of their valid concession card to the Membership Services Team via email memberships@wswanderersfc.com.au or fax (02) 8602 6499 to receive the concession membership price;

4.4 FAMILY MEMBERSHIPS

- Ticketed memberships for family packages include one adult and up to four juniors (under 16 years of age as of Monday 17 June 2019);
- Non-ticketed memberships include one adult and three juniors or two adults and two juniors (under 16 years of age as of Monday 17 June 2019);

4.5 COMPANION CARDS

- The Club recognises the NSW Companion Card program. Companion Card holders are eligible for complimentary entry to the Club's home matches, however are ineligible for member benefits unless paying as a member.

5.0 MEMBERSHIP CARDS

- 5.1 Membership cards remain the property of the Club and may not be sold (including via on-line auction sites), exploited for commercial use (including competitions and trade promotions), used to enhance the demand for other goods or services or used for promotional purposes without prior written consent from the Club. If a membership card is misused by the member or any subsequent bearer, the membership may be suspended or cancelled without a refund at the discretion of the Club.
- 5.2 Membership cards are issued to all members for identification and seat allocation purposes.
- 5.3 Membership cards contain membership details, seating allocation (if applicable) and a barcode (if applicable).
- 5.4 Membership cards are to be used as tickets for home matches and must be scanned upon entry to the nominated home stadium.
- 5.5 If your membership card is lost or stolen, please contact the Membership Services Team to arrange a replacement card. A membership card replacement fee of \$15 will be charged to your account. The card will be replaced at no cost upon provision of a police report or statutory declaration detailing the theft.
- 5.6 If a membership card is found to be faulty, it will be replaced free of charge.

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- 5.7** If you forget to bring your membership card to a match, the Club can provide you with a replacement ticket on the day from the Membership Services Window at Bankwest Stadium. A \$10 re-print fee may apply. Photo ID will be required when requesting a replacement ticket.
- 5.8** Where a member is unable to attend a match, the membership card may be transferred to another person temporarily at an equivalent entry level according to Section 4. If a concession or junior member transfers a membership card or ticket to an adult, the adult will be refused entry and will have the membership card or ticket confiscated at the gates. The ticket will not be returned to the member and a replacement fee will apply for the issue of a new membership card. The membership may be suspended or cancelled if the person who the card is transferred to breaches the Terms and Conditions of this agreement.

6.0 SEATING

- 6.1** Renewing members were allocated seats at Bankwest Stadium according to the stadium transition principles. Due to the current number of ticketed members, high renewal rate and the capacity of the stadium, we are limited in our ability to accommodate all members who require a seat change. Due to there being a wait list for Premium, Red (Reserved) and Red & Black Active (Safe Standing), no further requests will be accepted for the 2019/20 season. The Stadium Transition Terms and Conditions are available to download at www.wanderland.com.au/western-sydney-stadium/stadium-transition-terms-conditions
- 6.2** If a seating request cannot be fulfilled according to the application, a member who renews into the same package will keep their previous allocated seat or the next best available seat will be allocated where and if available.
- 6.3** Renewing members were asked to form seating groups with the other people they wished to sit with at Bankwest Stadium before 5pm Monday 17 December 2018. It will not be possible to retain seat allocation if a new member is added.
- 6.4** New members will be allocated seats on a best seat available basis according to the time of the membership purchase and availability of seats.
- 6.5** Renewing members will have from 12pm Monday 17 June 2019 until 5pm Friday 28 June 2019 to renew their membership for seats allocated at Bankwest Stadium. Following this time, all un-renewed seats will be made available to renewing members looking for a seat change and non-ticketed or part-season members looking to upgrade. This will be followed by a release to the general public where new members who wish to have a reserved seat will be able to purchase.
- 6.6** All seating requests must be completed online through the Upgrade/Seating Request Form found at wanderland.com.au/seatrequest. All sections of the form must be filled out correctly or your request will be deemed invalid, this includes providing three preferences. Seating requests cannot be taken over the phone or via email.
- 6.7** The Membership Services Team will only accept the first Upgrade/Seating Request form submitted by a member. All additional requests will be void. Where a member is included in a group request, please ensure the group nominates one person to submit a request. The first request will be the only one accepted.
- 6.8** The club will make all efforts to accommodate upgrade/seat requests. In the event a member is displeased with their allocation, the Membership Services Team will work towards a solution with them. Refunds will not be issued based on dissatisfaction with allocated seating.
- 6.9** The outcome of seating requests will be communicated to members prior to the first home

match.

7.0 MEMBERSHIP FEES

7.1 Payment of your Club membership fee may be made in one of two ways:

- a. Full upfront payment;
- b. Monthly instalments .

7.2 MEMBERS WITH OUTSTANDING FEES

- a. Members with outstanding debt will be unable to renew their membership until all outstanding fees are paid.

7.3 WANDERPAY AUTO-RENEWAL PROGRAM

7.3.1 The WanderPay program allows you to automatically renew your membership from year to year. The WanderPay Auto-Renewal Program Terms and Conditions is available for download at wanderland.com.au/wanderpay-terms-conditions

7.3.2 If you pay your membership fees by credit or debit card, unless you elect to opt-out in accordance with directions issued by the Club then you authorise the Club to automatically renew your membership each season into the same seat (if applicable) and package (or a reasonably comparable package) and to deduct the applicable membership fees from the credit or debit card used to purchase your previous membership.

7.3.3 The Club will give you at least 14 days notice in writing or by email of changes to the amount of next season's membership fees and to the terms of the WanderPay agreement.

7.3.4 The Monthly WanderPay Payment Plan payment will be deducted in nine monthly or pro-rata instalments via a nominated VISA, MasterCard or American Express card beginning in June each year.

7.3.5 The Upfront Yearly Payment Plan payment will be deducted in one instalment in June each year via a nominated VISA, MasterCard or American Express card.

7.3.6 You will have until 5:00pm (AEST) Thursday 13 June 2019 to advise the Club of any changes or upgrades you wish to make to your membership package, or to notify the Club in writing if you do not wish to renew your membership into the next season. Strict time frames apply.

7.3.7 It will be deemed that you have agreed to have your membership automatically renewed if you do not notify the Club in writing that you wish to opt out before 5:00pm (AEST) Thursday 13 June 2019. You can opt-out of having your membership automatically renewed by emailing the Membership Services Team at memberships@wswanderersfc.com.au Opt-out requests cannot be taken over the phone.

7.3.8 Your membership will not be confirmed until payment has been processed. If payment fails, further attempts will be made to clear the funds until successfully processed. Payments that decline may be charged an additional processing fee of \$10 by default per account. The Club will contact you to request immediate payment. It is your responsibility to ensure all contact details are correct at all times and to update them if they change. Any fees levied to you by your financial institution will be payable by you. Where a payment appears in arrears by more than 90 days, the Club reserves the right to cancel your membership and on-sell your membership seat where a reserved seat membership has been purchased. Any outstanding balances throughout the season to

our debt collection agency for recovery. This may involve additional costs that you could be responsible for.

7.3.9 Your membership cannot be cancelled after it has been processed, unless you provide sufficient evidence in writing to the Club by 5:00pm (AEST) Monday 30 September 2019 that you did not receive notice of the opt-out option and membership fees for the next season, in which case, the Club will cancel your membership and refund any amounts deducted.

7.3.10 If you have purchased your membership at a discounted or pro-rata rate, your membership will be placed on the WanderPay auto-renewal program for the following season at the full price of the membership.

7.3.11 If you have purchased a part-season membership (i.e. 3 or 5 Match membership), you will be placed on the WanderPay auto-renewal program for the equivalent membership for the following season. If there is no such membership available you will have first priority to upgrade to a full season ticketed membership dependent on availability.

7.3.12 You are responsible for ensuring that:

- a. The account details you have provided are correct, and you notify the Club immediately should the card number or expiry date change within the term of the WanderPay Payment Plan;
- b. You have sufficient clear funds available on your nominated VISA, MasterCard credit or debit card on the scheduled payment date.

7.4 UPFRONT YEARLY WANDERPAY PAYMENT PLAN

7.4.1 The Upfront Yearly WanderPay Payment Plan will be deducted in one instalment in June each year via a nominated VISA, MasterCard or American Express card.

7.4.2 By joining the Upfront Yearly WanderPay Payment Plan, you authorise the Club to debit from your nominated credit card or debit card in amounts as advised.

7.4.3 The 2019/20 instalment will be withdrawn on Monday 17th June 2019. If payment fails on Monday 17th June 2019, further attempts will be made to clear the funds until successfully processed.

7.5 MONTHLY WANDERPAY PAYMENT PLAN

7.5.1 The Monthly WanderPay Payment Plan payment will be deducted in up to nine monthly instalments via a nominated VISA, MasterCard or American Express card starting in June each year.

7.5.2 By joining the Monthly WanderPay Payment Plan, you authorise the Club to debit from your nominated credit card or debit card on the 15th day of each month. If the 15th day

PAYMENT	DATE	PERCENTAGE
Instalment 1	Monday 17th June 2019	20%
Instalment 2	Monday 15th July 2019	10%
Instalment 3	Thursday 15th August 2019	10%
Instalment 4	Monday 16th September 2019	10%
Instalment 5	Tuesday 15th October 2019	10%
Instalment 6	Friday 15th November 2019	10%
Instalment 7	Monday 16th December 2019	10%
Instalment 8	Wednesday 15th January 2020	10%
Instalment 9	Monday 17th February 2020	10%
TOTAL		100%

of the month falls on a weekend or public holiday, it will be processed the next business day.

7.5.3 The first instalment for the 2019/20 season, will be withdrawn on Monday 17th June 2019. If payment fails, further attempts will be made to clear the funds until successfully processed.

7.5.4 If your membership is processed on Monday 17th June 2019, the first instalment will be 20% followed by eight instalments of 10%:

7.5.5 If your membership is processed on the Monthly WanderPay Payment Plan after Monday 17th June 2019, your monthly instalments will be calculated and deducted on a pro-rata basis. The first instalment will be the total of all payments missed prior to the application date, then subsequent payments as per the schedule above;

7.5.6 All memberships on the Monthly WanderPay Payment Plan must be paid in full by Monday 17th February 2020. If you have an outstanding debt, you will be exempt from membership and the monthly payment plan option until all outstanding money owed to the Club is paid in full.

7.5.7 The club may will action the following if your membership payment is dishonoured by your financial institution:

- a. If your payment defaults on three (3) consecutive occasions your membership will be suspended and all benefits including match access and ticket pre-sales will be suspended;
- b. If your payment defaults on four (4) consecutive occasions your membership will be suspended and your seat may be released for sale for the next match; or
- c. If your payment defaults on five (5) consecutive occasions your membership will be cancelled and your membership may be on-sold.

8.0 CANCELLATION AND REFUND POLICY

- 8.1** As a general policy, memberships cannot be cancelled and are non-refundable.
- 8.2** Membership applications will be processed as received and cannot be withdrawn once processed.
- The contents of the membership website, membership brochure and accompanying forms were correct at the time of printing and publishing and the Club, under no circumstances, takes responsibility for any omissions, errors or changes that may occur. Please note that membership benefits and inclusions are subject to change.
- 8.3** In the event of an exceptional circumstances, requests for cancellation and refund should be made in writing in the form of a statutory declaration to the Membership Services Team and mailed to Locked Bag 3003, Rooty Hill NSW 2766 for consideration.
- 8.4** Approval of refunds, either in full or part, is wholly at the discretion of the Club. Cancellation fees may apply. It is recommended all supporters should read through the Terms and Conditions as well as the FAQ's before they apply for a membership with the Club.
- 8.5** A request for cancellation or refund will not be considered after the 2019/20 season has commenced. Requests must be submitted before 5:00pm (AEST) Monday 30th September 2019.
- 8.6** A request for cancellation or refund will not be considered if the membership card and pack has been sent to the member prior to the request.
- 8.7** Should a cancellation or refund request be approved, the member will be required to return their membership card and pack to the club (at their cost) before a refund can be processed. All items returned must also be in a good state.
- 8.8** Whilst every reasonable effort will be made to accommodate seating preferences, if your preference is unavailable or if you do not request a seating preference you will be allocated the next best available seat at the time of processing. Where an upgrade is unavailable, a member will retain the membership package purchased/currently held. As such, memberships or seat deposits will not be refunded on the basis of specific seat allocation or dissatisfaction with the provision of individual elements of the entitlements.
- 8.9** The Club reserves the right to cancel or suspend a membership without refund of any member that breaches any of the terms and conditions of membership. Any membership cancelled by the Club will prohibit the member from renewing in future seasons.

9.0 RED & BLACK ACTIVE SUPPORTER MEMBERSHIP

- 9.1** The Red & Black active area is an area designed for active supporters who are extra passionate and vocal in support of the club. By purchasing tickets/membership into this area you may be required to participate in active supporter activities. Members and fans in the Red & Black active area are more than likely to stand for the duration of the match.
- 9.2** Red & Black members are subject to the following conditions:
- a.** CAN ONLY enter Bankwest Stadium via Gate C and will be subject to a security screening on entry;
 - b.** CAN ONLY access the Northern Stand at Bankwest Stadium;

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- c. Members must remain in their allocated section at Bankwest Stadium;
 - d. Concession items (i.e. oversized flags, drums etc.) must be pre-registered with the Club and approved 48 hours prior to match day — you can pre-register your concession items by contacting the Club via email to active@wswanderersfc.com.au;
 - e. Breach of any Club, Football Federation Australia or Bankwest Stadium Conditions of Entry, Spectator Code of Behavior and/or Terms and Conditions may result in immediate eviction and termination of your membership;
 - f. Members take full responsibility for any patron who enters the venue on their membership card or forwarded ticket;
 - g. Members and/or patrons that hold a membership card and are subsequently evicted or banned from a venue and/or attending any matches, may have their membership confiscated and/or cancelled.

10.0 MEMBER CODE OF CONDUCT

- 10.1 The Club wants all members and supporters to be a part of the passion at all home matches in a safe, secure and enjoyable environment. The Club is therefore committed to preventing members and supporters from behaving in a manner likely to jeopardise the safety or enjoyment of others. The Club's member and supporter conduct is guided by FFA's Code of Conduct and their Spectator Code of Behavior.
- 10.2 Members and supporters are ambassadors for the Club and the game of football and as such should conduct themselves in a way that reflects the Club values. The Club will not tolerate any harassment or other discriminatory behaviour, whether physical or verbal, towards members, supporters, club employees or anyone else working or attending a match day. The Club may restrict match day attendance for any member or supporter who behaves in a manner which jeopardises the safety or enjoyment of other patrons or themselves.
- 10.3 Any use of the Club's web or social media sites which is abusive, obscene, defamatory, harassing or which contains any nudity, pornography or any other unwelcome content of which is otherwise in breach of the relevant Terms and Conditions of the site in question may allow the club (should it deem such action appropriate in the circumstances) to restrict the offending supporter from access to matches and/or other club events for such period as the Club sees fit.

11.0 TERMS OF MATCH ADMISSION

- 11.1 Members are expected to abide by the Club, Bankwest Stadium and FFA Conditions of Entry, Spectator Code of Behaviour and Terms and Conditions, which are displayed at all entry points throughout the venue for your reference, at all club home matches and events. These are in place for the general safety and wellbeing of all our supporters, members, players, staff and corporate partners during home match days and events.
- 11.2 The Club and Bankwest Stadium security and staff have the discretion to remove any individual that breaches the terms in the above agreements, as well as displaying unacceptable conduct and behaviour.
- 11.3 The full list of FFA Conditions of Entry, Spectator Code of Behaviour and Term and Conditions

documents are available at ffa.com.au/governance/statutes-and-regulations.

12.0 FINALS SERIES

The Finals Series are administered by the FFA. In the event the Club qualify for the Finals Series, members will be granted priority access to purchase ticket/s prior to tickets going on sale to the general public. Members shall be advised via email when tickets will be available for purchase.

The Club cannot guarantee that you will have access to the same seat/s as you held during the season. You may request the same seat(s) with the Ticketing Agent at the time of booking your finals tickets (via phone or agency bookings only).

13.0 PRIVACY POLICY

13.1 The Club respects the privacy of the individuals on whom the Club collects, uses and discloses personal information. The personal information that the Club collects on the membership form is used for the purpose of processing your membership and providing you with football related information and offers from the Club, Club Partners market research and FFA. If you do not want to partake in market research or receive special offers from FFA or the Club's partners, please tick the appropriate box on the form or contact the Membership Services Team at memberships@wswanderersfc.com.au. A copy of the full Privacy Policy is available for download at wanderland.com.au/privacypolicy. You may request access to personal information the club holds about you by written request to memberships@wswanderersfc.com.au.

13.2 A copy of the full Privacy Policy is available for download at wanderland.com.au/privacypolicy. You may request access to personal information the club holds about you by written request to memberships@wswanderersfc.com.au.

14.0 COMMUNICATIONS

14.1 The club's primary method of communication to members will be through weekly email newsletters. This includes up-to-date news, event, match day and finals information. Please ensure your contact details are kept updated at all times in order to receive regular communications from the Club.

15.0 LIMITATION OF LIABILITY

15.1 Nothing in this clause affects your rights under the Trade Practices Act 1974 (Cth) or similar legislation under which the Club's liability may not be excluded, restricted or modified by private agreement (TPA Rights).

15.2 If the Club is liable to you for any:

- a. Breach by the Club of any express term of this agreement;
- b. Breach by the Club of any term implied into this agreement under the general law; or
- c. Any tort committed by the Club (including negligence but not including fraud);

The Club's liability to you is limited (at the Club's election) to the Club repaying any amounts

paid by you under this agreement or supplying or resupplying any tickets to which you are entitled in accordance with the terms of this agreement.

16.0 GENERAL DISCLAIMERS

- 16.1** The Club may choose not to enforce a term of this agreement in some cases in its absolute discretion without affecting its right to enforce that term in other cases, including replacing tickets (except forged tickets) if you can demonstrate proof of purchase and identity acceptable to the Club.
- 16.2** All dates, times, participating teams and venues of matches are as specified on ffa.com.au/governance/statutes-and-regulations and may change without notice to you.
- 16.3** This agreement:
- a.** Is governed by the law applicable in the state of New South Wales and each party submits to the jurisdiction of the courts of that state; and
 - b.** Is the entire Agreement between club and you in respect of its subject matter and supersedes any prior agreement, representation or promotional material.

17.0 DEFINITIONS

- 17.1** In this agreement:
- Club means Western Sydney Wanderers FC ABN 26 156 634 016
 - FFA means Football Federation Australia Limited ABN 28 106 478 068, the national governing body of football in Australia.
 - AFC means Asian Football Confederation, the governing body of association football in Asia and Australia.
 - Hyundai A-League means the national club competition to be staged by the FFA from 2005 to be known as the Hyundai A-League (or a name as otherwise notified by FFA).
 - Form means the membership application form you completed upon purchase of your memberships with the club.
 - Agreement means the combination of the completed application and the agreements to these membership Terms & Conditions (including any incorporated terms (that form a part of a legally binding contract with the Club as part of your membership.
 - Mailing Address means the Mailing Address as nominated by you on your application or as varied by written notification to the Club.
 - Match means a game in the Hyundai A-League or Westfield W-League in which the Western Sydney Wanderers FC participates in at the date, time and venue and against the opposing team as specified on wanderland.com.au/fixtures from time to time, but excludes the Finals Series and any other match, competition or tournament staged or sanctioned by FFA.
 - Membership Card means any ticket allocations to matches that form part of the membership benefits.

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- WanderPay means the auto-renewal program

18.0 FURTHER INFORMATION

- 18.1** If you require further information in relation to these terms and conditions, please contact Western Sydney Wanderers Membership on (02) 8602 6424 or email memberships@wswanderersfc.com.au