



**WESTERN SYDNEY WANDERERS FC  
WANDERCREW POSITION DESCRIPTION  
MASCOT ASSISTANT**

---

**TITLE:** Mascot Assistant

**DEPARTMENT:** Marketing & Brand Department

**LOCATION:** ANZ Stadium and Spotless Stadium

**REPORT TO:** Marketing & Brand Manager

## **OVERVIEW**

The Mascot assistant will be required to assist the Western Sydney Wanderers FC (Club) on match days for up to three hours. By attending the match early, you will be able to familiarise yourself with the event and prepare for your briefing. If you are part of the pre-game activities you will be required earlier.

## **PURPOSE OF ROLE**

- Assist the mascot entertainers in getting in and out of their suits
- Assist the mascots walking around the stadium and engaging with fans
- Ensure the mascot items are always neatly packed away with all pieces accounted for and reported if anything is missing, needs cleaning and if batteries require charging

## **KNOWLEDGE, SKILLS AND BEHAVIOUR REQUIRED**

- Good organisational skills
- Friendly, supportive and approachable manner at all times
- Punctual and presentable with pride in delivery of the job you are assigned
- Willingness to adapt and adjust based on the needs of the environment
- Have a good knowledge of the stadium(s) and where things are in the event if someone asks you a question relating to location

## **KEY AREAS OF RESPONSIBILITY**

- Ensure the mascot costumes are in order and placed out ready for the mascot entertainers to step into them
- Assist the mascot entertainers to get into their suit
- Walk around the stadium with the mascots assisting them through walkways and the concourses to ensure they don't walk into anything hazardous
- Ensure that Members and fans are able to walk up to the mascot to greet and interact with them
- Help the mascot entertainers get out of the suit
- Ensure all the mascot pieces are placed back in the same bag they came in and to let a Wanderers staff member know if the battery pack needs charging

---

## **UNIFORM**

You will be provided free of charge with:

- One (1) Wandercrew polo shirt

You have the option to purchase:

- One (1) Wandercrew jacket is available RRP \$60

You are required to wear in addition to the polo and jacket:

- Black pants or long shorts and comfortable footwear (preferably Nike sneakers)

## **PARKING AND TRANSPORT**

- There are a number of public transport options available to and from Sydney Olympic Park — please note select public transport is free with your tickets or Memberships
- Parking is available at P1 at your own cost

## **VOLUNTEER POLICIES**

Club appointed volunteers are expected to comply with the following rules and regulations:

1. Attend all non match day and match day briefing sessions and meetings arranged by the Club
2. Arrive at the match venue at the time stipulated by the by your direct report
3. Must wear the uniform provided and specified by this position description
4. Abide by accreditation terms including not issuing/lending passes to family, friends and the general public
5. Adhering to radio protocol if issued with a radio
6. Must not loiter in the player's tunnel, outside team dressing rooms and areas not directly related to their role
7. Must not stand in the tunnel during the match
8. Must sit down in seats allocated on your ticket(s) when not working
9. Must not eat in the tunnel or whilst working on the field of play — Field-of-Play Assistants are permitted to place a bottle of water/drink underneath their chair
10. Agree not to use mobile telephones, photographic cameras, video cameras and any other electronic devices when within the confines of the change rooms, tunnels and highly restricted areas, in addition at no point is anyone to take photos of any of the children participating on match day
11. Agree not to request an autograph from any player, team official, club official or any other individual
12. If requested to, return accreditation at the end of the match
13. Abide by Club management and staff directions at all times