

Meeting Minutes



Date:	27/11/2017
Time:	6:00 – 7:30pm
Meeting Type:	Member Committee

Date:	27/11/2017
Time:	6:00pm - 7:50pm
Meeting Type:	Inaugural Membership Committee
WSW Representatives	John Tsatsimas, Mark Jensen, Bradley Milner, Ahmed Habib
Attendees:	Peter Theos, Lee McKerracher, Chris Bettiol, Chris Gilchrist, Robyn McKenna, Scott Gow, Ernst Myer, Bradford Gorman & Jem Bradford
Location:	Stanhope Leisure Centre
Minute Taker:	Ahmed Habib

	Item	Discussion	Action
01		<ul style="list-style-type: none"> • Group Introduction 	
02		<ul style="list-style-type: none"> • Brief overview <ul style="list-style-type: none"> • Future meetings • Responsibilities • Regulations 	<ul style="list-style-type: none"> • Next meeting will be held in February
03		<ul style="list-style-type: none"> • Nomination of secretary and co-chair of 	<ul style="list-style-type: none"> • In house decision (WSW)

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	<p>future meetings</p> <ul style="list-style-type: none"> • Coms to stay internal however selected info will be sent out via EDM • Names to be announced publically to the wider Members <p>Communication with committee (emails, group chat etc)</p>	
04	<ul style="list-style-type: none"> • Open discussion <p>“What can we do to improve the current season and next season?”</p> <p>Rewards app lacking</p> <p>Less attracted to games compared to Parra</p> <p>Active area atmosphere</p> <p>Derby consist less active Members</p>	<ul style="list-style-type: none"> • JT explains the limitation he and the club has due the governing bodies • Discussion on the death of the rewards app however bringing it back at the new stadium

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	<p>Lack of away tickets for big away matches Active Members only get 2x tickets, non-Members get up 10x tickets</p> <p>No family tickets in RBB away match</p> <p>Ticket prices were too expensive for Derby</p> <p>\$10 Membership pack (under 16)</p> <p>Build up to Derby</p> <p>Lack of communication to grass roots clubs and associations</p> <p>The idea of WanderHubs</p>	<ul style="list-style-type: none"> • Difficult task to communicate to individual clubs for offers • Offer straight to participants • Marketing strategy (freebie each month for Members) • Fans may be able to provide certain items as appose to club outside of the venue
05	<ul style="list-style-type: none"> • Transition to Parramatta Stadium <p>Key initial seating transition principles</p>	<ul style="list-style-type: none"> • Based on loyalty and category • Brad explains the factors and consideration we

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		<p>What questions and concerns do you have about the new venue?</p> <p>Seating plan and configuration will be different 2018/2019 1 member = 1 seat</p> <p>All seats to be located on the Eastern Grandstand.</p> <p>Committee would like to keep the same fans together</p> <ol style="list-style-type: none"> 1. Full season members based on average length of the group 2. Reduced access and non-ticketed members 3. Additional members 4. New members <p>New membership category?</p> <p>Will the limited seats affect the fans experience?</p> <p>Game attendance will not affect seating</p>	<p>are taking on board with the changeover.</p> <ul style="list-style-type: none"> • Due to the fact the reserved seating area is only on the eastern grandstand, we will be unable to mimic current seating positions. • JT has ruled out this option • WSW reps stated the stadium will still provide an entertaining and enjoyable atmosphere. • The message to our members in regards to the seating transition will be carefully delivered.
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		preference but will be considered. Communicate the transition to Members	
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Things to follow up with:

- Next meeting will be held in February (Date and time TBC)
- Contact with the committee will be done via email

Meeting closed:	7:50pm
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